

# Service Catalogue

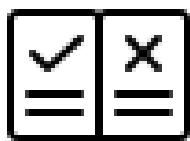
LIFELONG LEARNING



# LIFELONG LEARNING AT COMRAT STATE UNIVERSITY IS



creating board opportunities for adult population to acquire qualifications necessary throughout their careers;



creating conditions for forming key competencies and increasing functional literacy of adult population;



development of infrastructure and lifelong learning technologies to ensure personal growth and self-actualization of various categories of the adult population.



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**COMPASS**  
Towards European University  
Lifelong Learning in Moldova

## CSU LIFELONG LEARNING CENTER

LLL Center implements a wide range of professional development programs, additional educational programs, and professional retraining programs for specialists in general and higher education.

The mission of the center is to provide quality educational services to meet adults' needs in personal and professional development, to update or acquire new knowledge and skills necessary for active integration into society and the labor market.

### Center beneficiaries:

- organizations carrying out educational activities, educators;
- socially oriented non-profit organizations;
- regional executive authorities, state authorities and local governments.

The LLL Center is equipped with modern computer technology. Participation in the Compass project made it possible to purchase equipment that fully meets the needs of the university. In order to increase the attractiveness and access to continuing education, the e-learning methodology has been revised and adapted.



### Contacts:



+373-298-2-28-87.



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<https://formare.kdu.md/ru/>



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# CSU STRUCTURES RESPONSIBLE FOR ORGANIZING LLL PROGRAMS AND PROVIDING LLL SERVICES



## LIFELONG LEARNING CENTER

- DEPARTMENT OF QUALITY  
MANAGEMENT AND  
EDUCATIONAL PROCESS



## CAREER CENTER

## UNIVERSITY DEPARTMENTS



## INNOCENTER



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## **CSU      LIFELONG      LEARNING      PROJECT DESCRIPTION**

The project:

- increases opportunities for ULLL;
- promotes the use of modern techniques and technologies of active learning and digital innovation;
- acts as an educational platform for sharing experiences;
- provides opportunities for quality management system development and implementation.



## **HOW DO WE PROVIDE SERVICE?**

- training (traditional and distance learning)
- advice and guidance;
- career advice and guidance;
- didactic material design and development;
- self-study and research resources.



## **WHO FOR?**

The services are intended for those who need lifelong learning and are oriented to meet adults' learning needs in personal and professional development, updating and/or acquiring new knowledge and skills necessary for active integration into society and the labor market.

The curricula content is related to professional quality standards for the training/development of different categories of specialists in the Republic of Moldova.



## **TERMS OF SERVICES**

Services are provided for free and on a fee basis.



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## INFORMATION ABOUT LLL SERVICES



**Information about the services** provided by the LLL Center is posted on the webpage of the Center for Continuing Education of the CSU website, and contains a list of courses offered, course programs, number of credits, the cost of the course, the schedule, departments and units responsible for implementing the program, etc.

**Beneficiaries:** individual and corporate users of LLL services.

**Terms of service:** free of charge.

You can choose a continuing education program in just four steps:

1. Scan the QR code or type in the address: [kdu\\_formare.continua@mail.ru](mailto:kdu_formare.continua@mail.ru);
2. Choose a course of study;
3. Review information about: program and price;
4. Register!



### Contacts:



+373-298-2-28-87.



[kdu\\_formare.continua@mail.ru](mailto:kdu_formare.continua@mail.ru).



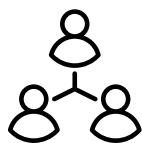
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# SUPPORT AND CONSULTING



The Continuing Education Center Help Desk is designed to provide accessibility to information about LLL services provided by CSU and aims to support beneficiaries in making choices appropriate to their needs. It includes:



The Continuing Education Recipient Handbook/booklet is an online document that contains information about the Center in general and about the Center's services provided by CSU;



Normative acts - documents of domestic, regional and national levels;



Frequently Asked Questions is a section on the Center for Continuing Education page (CSU website) that provides answers to the most common questions beneficiaries have about LLL in general and the LLL services provided by CSU;



Counseling and direct information - helping individual users choose a continuing education program (online/offline, e-mail; phone);



Adjustment and improvement of programs - adaptation according to the requests of corporate clients (questionnaires, consultations with beneficiaries, study of market needs, etc.), development of individual training plans through the Moodle platform.

**Beneficiaries:** individual and corporate users of continuing education services.

**Terms of service:** free of charge.



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## ADVISING ON THE DEVELOPMENT OF LLL PROGRAMS



The service is designed to provide support and assistance to LLL course authors (familiarization with regulations and requirements for the didactic content of the programs, assistance at all stages of program development, promotion, and implementation).

**Beneficiaries:** centers/departments, CSU professors involved in LLL programs; external beneficiaries - specialized centers in other educational institutions, private companies, etc., LLL service providers.

**Terms of service:** free of charge.

## ADVISING ON PREPARATION OF REPORTING MATERIALS FOR LLL COURSE AUTHORIZATION/ACCREDITATION PROGRAMS



The service is aimed at assisting in obtaining authorization and/or accreditation of LLL course programs (both internal and external), namely, consulting and preparing a package of documents.

**Beneficiaries:** CSU centers/departments involved in the implementation of LLL programs; external beneficiaries - specialized centers in other educational institutions, private companies, etc., LLL service providers.

**Terms of service:** free of charge for CSU departments, for a fee for external service providers.



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# COMPASS

## Co-finanțat

Comisia Europeana, program Erasmus+

**Acțiunea cheie 2: Cooperare pentru inovare și schimb de bune practici**  
**Consolidarea capacităților în domeniul învățământului superior.**

**Nr. proiect**

597889-EPP-1-2018-1-MD-EPPKA2-CBHE-SP

## Durață

15/11/2018 – 14/11/2022

## SCOPUL PROIECTULUI

**Contribuția la integrarea mai profundă a Republicii Moldova în EHEA prin integrarea unui model universitar de învățare continuă (ULLL) în Moldova.**

## OBJECTIVE

Promovarea și consolidarea culturii ULLL în Moldova și consolidarea consensului național al actorilor cheie cu privire la problemele de dezvoltare a ULLL;

Dezvoltarea și promovarea unui cadru legislativ național și stimularea schimbărilor de reglementare în domeniul ULLL în Moldova;

Creșterea funcției de integrare a universităților din Moldova prin dezvoltarea strategiilor integrate universitare de ULLL;

**Sporirea capacităților instituționale ale universității în Moldova pentru implementarea eficientă a reformei ULLL.**

## Web project

<http://compass-project.md>

## Partnerii proiectului:

**Coordonator:** Academia de Studii Economice din Moldova

**Co-coordinator:** European University Continuing Education Network (Belgia)

## Other MD partners:



## Academia de Musică, Teatru și Arte Plastice

Universitatea de Educatie Fizică și Sport

Universitatea Pedagogică de Stat "Ion Creanga"

Universitatea Cooperatist Comercială din Moldova

Universitatea de Stat din Comrat

## Consiliul Rectorilor din Moldova

Ministerul Educatiei si Cercetării din Moldova

## Other EU partners:



Universitatea din Turku (Finlanda)

Universitatea de Formare Continuă  
din Krems (Austria)

Universitatea din Graz (Austria)

Universitatea din Barcelona (Spania)

Universitatea din Genova (Italia)

Universitatea din Brest (Franța)

**Institutul de Cercetări și Dezvoltare  
Politică Europeană (Slovenia)**



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